

Registered Racer Options if Not able to Race on Race Day – Refund Policy

1. Transfer your registration to another runner
2. Change your distance to a shorter/longer distance
3. Defer your registration to another On Hill Events race
4. Refund Policy (No Cash Refunds for any reason)

TRANSFER POLICY

Transfers include all race extras that were purchased from On Hill Events LLC including early/late packet pickup. Payment for the bib and race extras will be handled between the buyer and seller. This is FREE to the participant to do as long as they do it within 3 days prior to the race. Free transfers will not occur after the 3 day deadline prior to the race and must be done online on our online form on the race registration page.

After the 3 day before race day all transfers will need to be processed at the race's Packet Pickup/Expo. Only the runner that is purchasing the bib must attend the Packet Pickup. The new runner will need to fill out a hard copy transfer form at the Expo and, upon payment, they will be provided the bib and packet (Results will have correct name however bib will have prior runner name at that point). The new runner will need the original registrant's name, race confirmation number, and the \$5 payment (cash or credit card only, no checks).

*Shirt sizes changes are not guaranteed if the racer makes the change after 10 days prior to the race. We will order the original shirt size 10 days prior however if you want to switch sizes you will be able to do so at the end of packet pickup for those transfers after 10 days prior to the race.

CHANGE DISTANCE POLICY (Must be for same day race)

Shorter Distance Changes: Participants can change to a shorter distance for the race they registered for up until the day prior to the race for free but will sacrifice the difference of price from the higher distance to shorter. Online changes are available up until 10 days prior to the race. Changes after 10 days prior must be done at one of the assigned Packet Pickups. **If you change to a lessor distance and do not do it online or 10 days prior or notify the race staff during one of the packet pickups at the computer, you will be disqualified from results if you fail to notify us or make the change!**

Longer Distance Changes: Participants may change to a longer distance if they pay the difference for the distance and the current price and do so 30 days prior to the race. No longer distance changes will be accepted after 30 days prior to the race.

DEFERMENT POLICY

Runners will be allowed to defer their registration to a future eligible On Hill Events race event within 13 months of the date of the race with a \$15 deferment fee. Only the amount of the registration, not the race extras. USAT Fees (if applicable) or processing fees, will not be deferred. A runner who wishes to defer must complete the Deferment form on the race website 15 days prior to the date of the original race they registered no exceptions. Included in the online deferment form is a list of all eligible On Hill Events races. The runner will be responsible for any difference in price between the original race they registered for and the new race they are deferring to for plus the \$15 deferment fee. If the future race is a less price fee, participant will sacrifice the remaining amount of their current fee.

REFUND POLICY

No cash refunds for any reason.